



2160772 ALBERTA LTD. O/A

FHL

FAIR HAVEN LANDSCAPING

2160722 Alberta Ltd - Fair Haven Landscaping

WARRANTY STATEMENT

Landscapes and Plantings

All plants selected and installed by Fair Haven Landscaping have been purchased from reputable nurseries that comply with the Canadian Nursery Stock Standards produced by the Canadian Nursery and Landscape Association. These plants are zoned appropriately for the Alberta Climate and are installed according to best practices by trained workers. As a result, complete plant failure is rare.

Trees, shrubs, and other woody plants provided and installed by Fair Haven Landscaping are guaranteed for 90 days from the time of planting, provided that proper maintenance and care has been performed, such as, but not limited to: irrigation (watering), and weeding. This warranty does not cover herbaceous perennials or annuals. The warranty covers the cost of plant material only, not the labour required to remove and replace plants.

Trees and shrubs that die within the first 60 days will be replaced one time with plant material of equal value, provided the owner's responsibilities for care and notification are fully met. All plants must receive adequate care and proper watering in order to be honored under this warranty. The owner must notify Fair Haven Landscaping within twenty-four hours of noticing a plant problem. Allowing trees and shrubs to die or reach an advanced state of decline before notifying us voids the warranty on that portion of the project.

Perennials, bulbs, annual flowers, ornamental grasses and sod are guaranteed for fourteen days against infestation of pests and diseases, otherwise no guarantee is made because watering and care are beyond the control of Fair Haven Landscaping.

Hardscaping

All paving stones, artificial sod, and retaining walls are installed according to manufacturer's recommendations and in accordance with current industry best practice as outlined in the Canadian Landscape Standard. Lifespan of these materials are often in excess of twenty years. Warranty of the base shall be provided within 5 years of installation. Final walkthrough with customer and/or payment of the invoice serves as final acceptance.

Freeze thaw cycles are the most common natural cause of failure of any hardscaping. If there is any evidence of work that affects site drainage, or directs and/or pools water near or on top of the hardscaping, this warranty will be void. Warranty applies only to undisturbed works which have not been altered in any way by any person or contractor other than Fair Haven Landscaping. The intention for a paving stone application to be crossed or parked on by vehicular traffic must be disclosed at time of design. No warranty will apply for broken stones or rutting of the paving stone application caused by vehicular traffic if this disclosure has not been made.

Pruning

All pruning shall be conducted in accordance with current industry best practices as advised by the International Society of Arboriculture and Canadian Landscape Standards. At no time shall a representative of Fair Haven Landscaping prune a tree or shrub in such a way that will negatively impact the growth, health, or vigour of that plant. Extreme practices such as low shearing a shrub to regenerate growth, or topping a fruit tree as part of a plan to create accessibility to fruit shall be discussed with clients prior and undertaken with the client's full knowledge and acceptance of the physiological risks.

General

In no case shall Fair Haven Landscaping honor any warranty when the following is found: evidence of abuse, neglect, improper care, negligence of other contactors (including improper applications of pesticides or fertilizers), vandalism, theft, animal and insect damage, misuse, any other damage by others, extreme weather conditions (such as wind or snowstorms), or conditions beyond our control. We do not warranty any materials not provided by Fair Haven Landscaping, nor any plants, shrubs, trees or sod that were transplanted on the Client's property. The use of de-icing salt (calcium chloride, sodium chloride, or others) on walkways will void the warranty.

Accounts must be paid in full before any replacements of materials under this warranty are made. We do not offer cash refunds.